

San Antonio International Airport

SAN ANTONIO, TEXAS, USA



Safety Management Systems (SMS) Executive Summary and Training for the City of San Antonio - Aviation Department

After the original contract for the development of the San Antonio International Airport's (SAT) SMS Manual and Program was completed, the airport requested that Critical Path, Inc. prepare an Executive Summary of the Airport's SMS Plan. The Executive Summary included an introduction to SMS, the Benefits of SMS, and described the major elements of SAT's SMS in a color brochure.

The San Antonio International Airport also requested that CPI develop and provide two separate training sessions introducing SMS to the City of San Antonio Aviation Department staff and airport stakeholders. The two training sessions, which were identified in the San Antonio International Airport's SMS Plan, are the first steps towards implementing SMS at the airport. The first training session, titled Basic SMS Employee Training, was aimed at all City Aviation Department staff and airport stakeholders. This course provided an introduction to SMS using a PowerPoint presentation format. The second SMS training session CPI developed was training for the Aviation Department's top management, which was specifically oriented towards the needs of top managers and those who deal directly with top management. The airport also requested that CPI develop a feedback mechanism and a test for each training session. CPI delivered the two training sessions at the San Antonio International Airport to complete the project.

The work was conducted between April 2008 and December 2009.

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