

# Chicago O'Hare International Airport

CHICAGO, ILLINOIS, USA



## Winter Operations Review and Analysis

Critical Path, Inc. was requested to assist the Department of Aviation execute its O'Hare Snow Removal Program, evaluate its effectiveness and recommend actions to improve the program. The Department had a very successful "snow season" - Chicago O'Hare International Airport remained open at all times despite record setting snowfalls.

In 1999, the Department of Aviation staff initiated and implemented more new programs to improve winter operations than at any time in the past. Noteworthy were the initiatives to melt snow rather than truck it to remote storage sites, the initiation of an electronic vendor tracking / logging system, and the transition from ethylene glycol to propylene glycol deicing fluids.

The review was conducted during actual snow removal operations and focused on Program Procedures, Organizational Structure, Planning, Equipment Readiness, Staff Resources and Program Initiatives. The review concluded that overall the O'Hare Snow Removal Program was strong and capable. Recommendations were included in CPI's final report.

The work was conducted between October 1998 and April 1999.

### Project Contact:

Ms. Mary Rose Loney, A.A.E.  
*Former Commissioner of Aviation,  
City of Chicago*

The Loney Group  
1290 Highway A1A, Suite 206  
Satellite Beach, FL 32937

Phone: (321)750-1973  
mrloney@theloneygroup.com