

Denver International Airport

DENVER, COLORADO, USA



Communications Center Review

Critical Path, Inc. (CPI), completed for the Denver International Airport (DIA) a review of their Operations Communication Center call-out procedures, training programs, current practices and procedures, technology, and staffing utilization options. CPI developed and delivered a report with our written recommendations on the Communications Center processes.

The work was conducted between September 2008 to February 2009.

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